





Project Management Competences for meeting Business goals

Giuseppe Pugliese – IPMA Italy Director of Certification 26 February 2015







IPMA's Vision



Competent and Performing

Project and Programme Management

is recognized and applied as

the way to deliver beneficial change

in all sectors of industry, government and society.

IPMA Leading The Way

History

- Founded 1965 as a Non-Profit-Organisation
- Legally registered in Switzerland (Legislation)
- INTERNET until 1994

Worldwide

- 60 member associations
- Promotor for International Project Management
- IPMA World Congress

Services

- Quality standard for certifications
- ICB IPMA Competence Baseline
- IPMA Young Crew / Expert Seminars / Advanced Courses / Research / Events / Journals

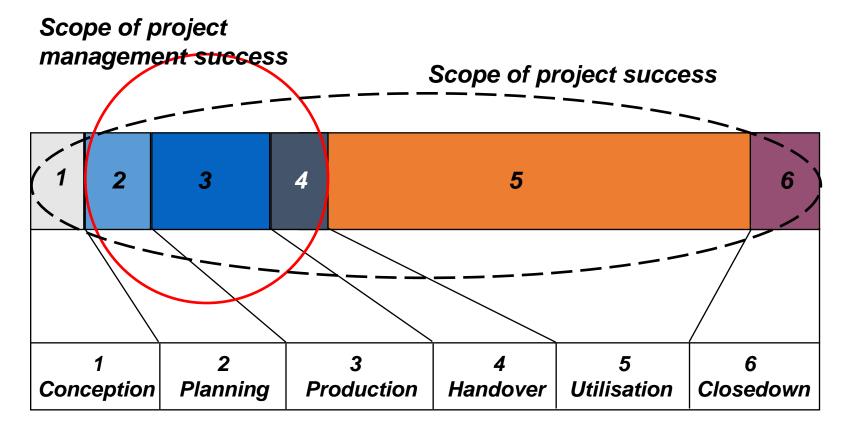








Project Success

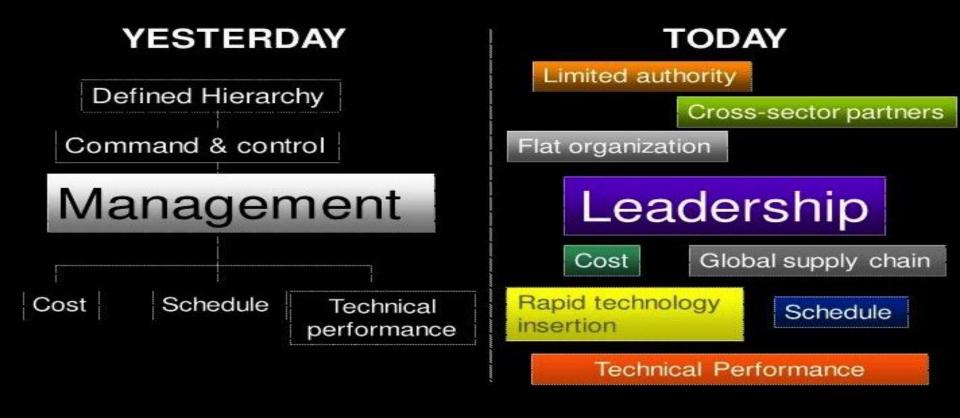








Project Management & Project Leadership



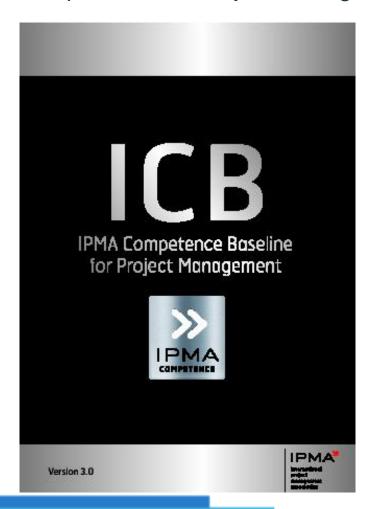
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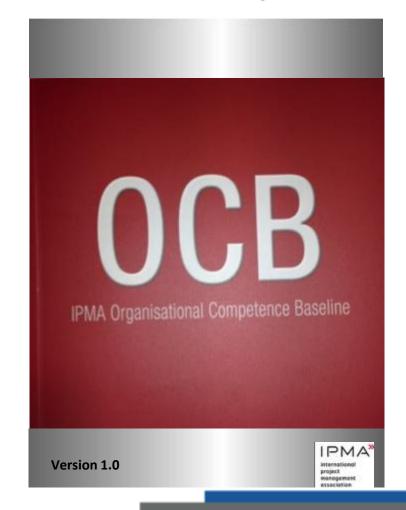




Competenze dei Project Manager



Competenze delle Organizzazioni









1.01	Project management success
1.02	Interested parties
1.03	Project requirements & objectives
1.04	Risk & opportunity
1.05	Quality
1.06	Project organisation
1.07	Teamwork
1.08	Problem resolution
1.09	Project structures
1.10	Scope & deliverables
1.11	Time & project phases
1.12	Resources
1.13	Cost & finance
1.14	Procurement & contract
1.15	Changes
1.16	Control & reports
1.17	Information & documentation
1.18	Communication
1.19	Start-up
1 20	Close-out

2.01	Leadership
2.02	Engagement & motivation
2.03	Self-control
2.04	Assertiveness
2.05	Relaxation
2.06	Openness
2.07	Creativity
2.08	Results orientation
2.09	Efficiency
2.10	Consultation
2.11	Negotiation
2.12	Conflict & crisis
2.13	Reliability
2.14	Values appreciation
2.15	Ethics

3.01	Project orientation
3.02	Programme orientation
3.03	Portfolio orientation
3.04	Project, programme & portfolio implementation
3.05	Permanent organisation
3.06	Business
3.07	Systems, products & technology
3.08	Personnel management
3.09	Health, security, safety & environment
3.10	Finance
3.11	Legal

The eye of competence

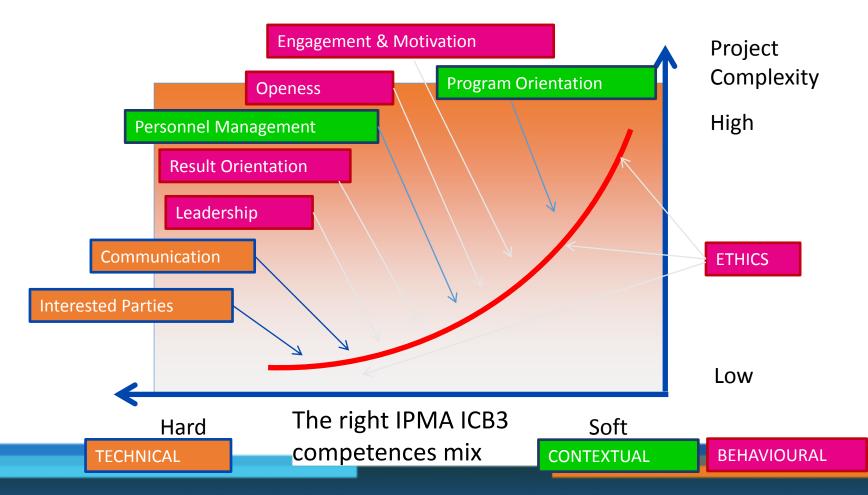
behavioural competences technical competences







Project Manager Challenges through Project Compexity









	Problem resolution
1.09	Project structures
1.10	Scope & deliverables
1.11	Time & project phases
1.12	Resources
1.13	Cost & finance
1.14	Procurement & contract
1.15	Changes
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CONTEXTUAL

BEHAVIOURAL







IPMA 4 Level Certification System True, Role-Based Certification

B Certified Projects Director

C Certified Senior Project Manager

C Certified Project Manager

C Certified Project Manager







Table 3.12 Weighting of competence ranges at IPMA Levels A, B, C and D

Competence ranges	IPMA Level A %	IPMA Level B %	IPMA Level C %	IPMA Level D %
Technical	40	50	60	70
Behavioural	30	25	20	15
Contextual	30	25	20	15

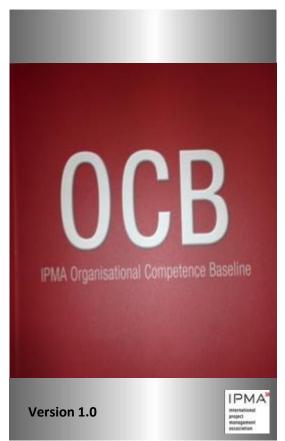
The knowledge and experience requirements depend on the levels as well.







Competenze delle Organizzazioni







Organisation's external context

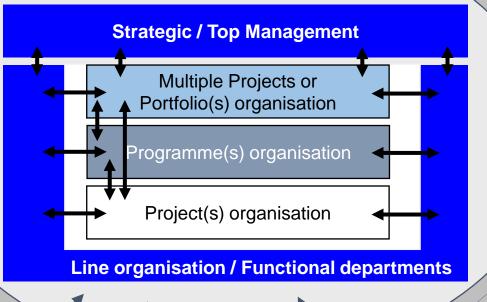
PM&BA The Dynamic Duo



The who

e P i nature society economy / legislation science / technology

Organisation's internal context



Customer(s) organisation

Interactions / Interfaces

Regulator(s) organisation

Partner(s) organisation

<Project Management competences for meeting business goals>

The Dynamic Duo Results of research on Standard Street

... biggest challenges in next 5 years

2014 IPMA Survey

Answer Choices	Responses	
Developing skilled project managers	59.70%	277
Validating the competences of project managers	40.52%	188
Project manager recruiting	15.73%	73
Developing dell program managers	40.73%	189
Integrating project, program and portfolio management into the organization	64.01%	297
Project, program, pontono materity levels	11.00 /0	192
Developing skills project portfolio managers	33.19%	154
Simplifying the project environment	42.24%	196
Applying more automation to projects, programs and portfolios	33.19%	154
Total Respondents: 464		







the first project management assessment for the entire organisation









The IPMA Delta-Model

(I/P/O-Modules)

Module 0 (Organisation)

PM competence of the organisations management using a multi-dimensional questionnaire

Module I (Individuals)

PM competence of selected project managers, team members and stakeholders using ICB 3.0

Module P (Projects)

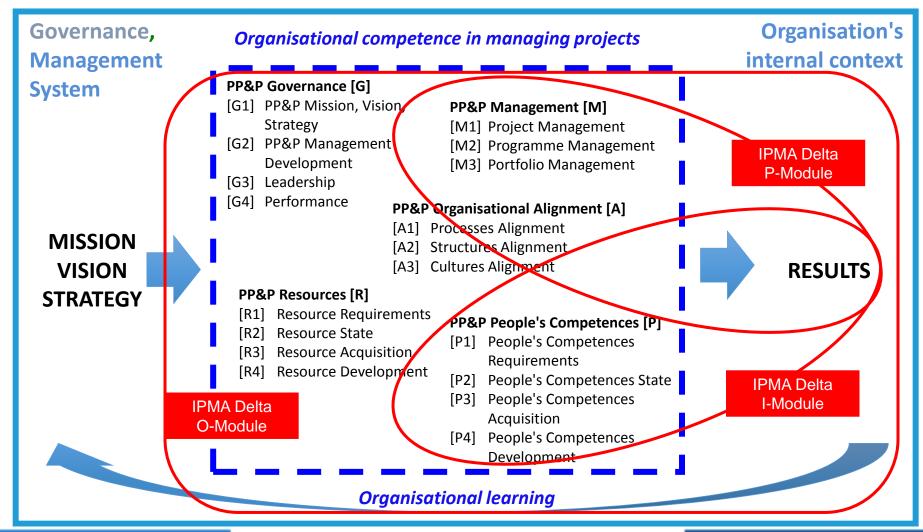
PM competence and results in selected projects or programmes using Project Excellence Model







Organisation's external context









A2 – Structural Alignment - Key Questions

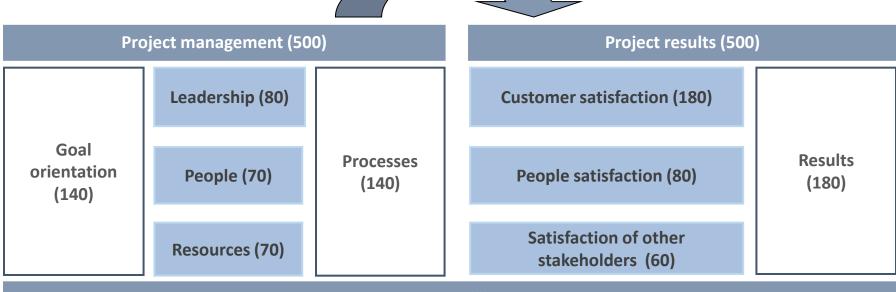
- ✓ Does the organisation provide standards for aligning structures in PP&P (e.g. interface diagram, description of roles and responsibilities, and tailoring concepts)?
- ✓ Does the organisation ensure that organisational functions and roles in PP&P are aligned with functions and roles of internal parties (e.g. delivery, support, leadership functions)?
- ✓ Does the organisation ensure that organisational functions and roles in PP&P are aligned with functions and roles of external parties (e.g. customers, regulators, and partners)?



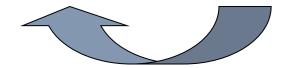




PROJECT EXCELLENCE (1,000)



Innovation and learning

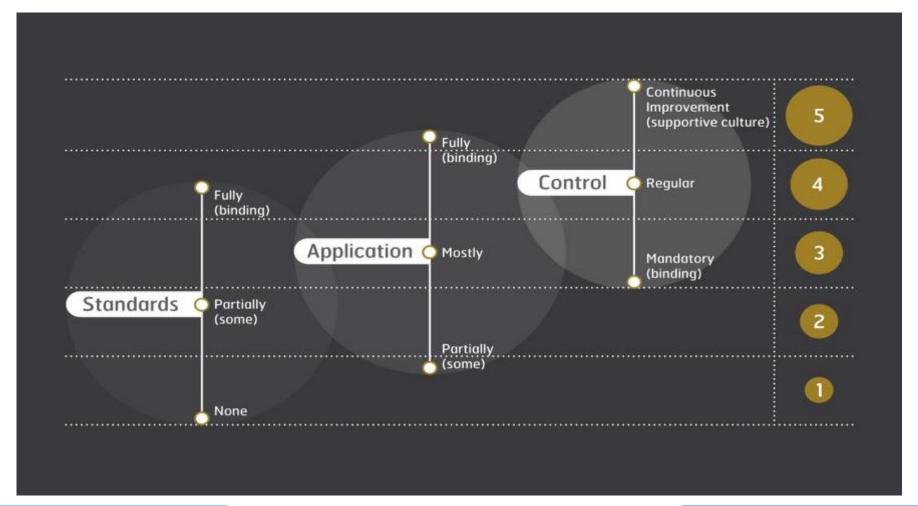








IPMA Delta® Competence Classes Areas for Proof











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